**Refund Policy**

If you are placing an order on our website and your payment gets deducted but the payment is not received by SaralPrint.com for any reason then the payment will be automatically refunded to the source account by the respective gateway within 7-10 working days.

If you have already placed an order successfully on Saral Print.com and you want the amount to be refunded to source account, then kindly drop us a mail on support@saralprint.com We will process the refund and inform your through return mail, it may take around 7-10 working days to get the payment credited to the source account.

## Cancellation Policy

#### **1. How do I cancel an order?**

If you have already placed an order successfully on SaralPrint.com and you want to cancel the order for any reason, kindly call us on our customer care number within half an hour so that we can put a hold on it immediately and also drop us a mail on support@saralprint.com. We can cancel your order till the time it has not moved into processing. After the cancellation of your order we can put the amount into your Saral Print account, you can use this money in future for placing orders with us. In case you want the amount to be refunded to your source account kindly share the same in your cancellation mail.

## Disclaimer/Privacy Policy

#### **1. Acknowledgement and acceptance of terms**

SaralPrint.com - a division of Saral Multipurpose Private Limited is committed to protect our visitors and registered user’s privacy. This Privacy Statement sets forth our current privacy practices with regard to the information we collect when visitor or registered user’s computer interact with our website. By accessing SaralPrint.com, you acknowledge and fully understand Saral Print’s Privacy Statement and grant consent to the information collection and use practices described in this Website Privacy Statement.

#### **2. Information We Collect and How We Use It**

SaralPrint.com collects certain information from and about its visitor’s and registered user’s three ways: directly from our Web Server logs, the user, and with Cookies.

**a. Web Server Logs**

When you visit our Website, we may track information to administer the site and analyze its usage.  
Examples of information we may track include:

 Your Internet protocol address.

 The kind of browser or computer you use.

 Number of links you click within the site.

 State or country from which you accessed the site.

 Date and time of your visit.

 Name of your Internet service provider.

 Web page you linked to our site from.

 Pages you viewed on the site

**b. Use of Cookies**

SaralPrint.com in may use cookies to personalize or enhance your user experience. A cookie is a small text file that is placed on your hard disk by a Web page server. Cookies cannot be used to run programs or deliver viruses to your computer. Cookies are uniquely assigned to you, and can only be read by a Web Server in the domain that issued the cookie to you. One of the primary purposes of cookies is to provide a convenience feature to save you time. For example, if you personalize a web page, or navigate within a site, a cookie helps the site to recall your specific information on subsequent visits. Hence, this simplifies the process of delivering relevant content and eases site navigation by providing and saving your preferences and login information as well as providing personalized functionality. You have the ability to accept or decline cookies. Most Web browsers automatically accept cookies, but you can usually modify your browser setting to decline cookies. If you reject cookies by changing your browser settings then be aware that this may disable some of the functionality on our Website.

**c. Personal Information Users**

Visitors to our website can register to print their documents. When you register, we will request some personal information such as name, address, email, telephone number and other relevant information. If you are booking an order, we will request financial information. Any financial information we collect is used only to bill you for the order you booked. If you purchase by credit card, this information may be forwarded to your credit card provider. For other types of registrations, we will ask for the relevant information. You may also be asked to disclose personal information to us so that we can provide assistance and information to you. For example, such data may be warranted in order to provide online technical support and troubleshooting.

We will not disclose personally identifiable information we collect from you to third parties without your permission except to the extent necessary including:

 To fulfill your service requests for services.

 To protect ourselves from liability.

 To respond to legal process or comply with law, or

 In connection with a merger, acquisition, or liquidation of the company.

#### **3. Accessing Web Account Information**

We will provide you with the means to ensure that personally identifiable information in your web account file is correct and current. You may review this information by contacting us by sending an email to our support team on support@saralprint.com.

#### **4. Contacting Us**

If you have questions regarding our Privacy Statement, its implementation, failure to adhere to this Privacy Statement and/or our general practices, please contact us on support@saralprint.com in or send your comments to:

### **About Saral Print**

**SaralPrint.com - a division of Saral Multipurpose Pvt. Ltd.** provides online documents printing and binding solution to all over Province No.1. We print book, documents, letter head, presentation, certificates, poster, Leaflets & flyers and so on. Here you have to upload your document to our website and select the print setting for your printout, make the payment and wait for your amazing printouts at your provided address. We provide printouts of your uploaded documents to all over Province No.1.

As a quality centric organization, we provide customization facility on our offered range of prints and that has garnered critical appreciation from our client base spread across the country. Our products are widely acknowledged in industrial equipment sector and book printing sector. To cater the variegated requirements of clients, we provide products in various sizes, colors and thickness at affordable prices. With our ethical business practices and competitive pricing policy, we have gained a huge client base across the nation.

We also accept payments through easy modes like Credit Card, Debit Card, Internet banking and provide them optimum satisfaction. Furthermore, we have built up a spacious and well-maintained warehousing base where our products are kept safe and convenient manner. The warehousing base is equipped with all the requisite amenities that are needed to keep the products safely.

### **Track Order**

TRACK ORDER

Top of Form

Enter Order Id / Mobile No. :     **Track Order**

Bottom of Form

### **Need Help or Assistance?**

**+977-9802755603**

**(Sun-Fri: 10am-6pm)**

**support@saralprint.com**

**Type Your Question Here**

**Enter Your Email**

**Enter Mobile Number**

**Enter Your Name**

**Send Query Query**

**CONTACT US**

**Any Question ?**

**Track Order**